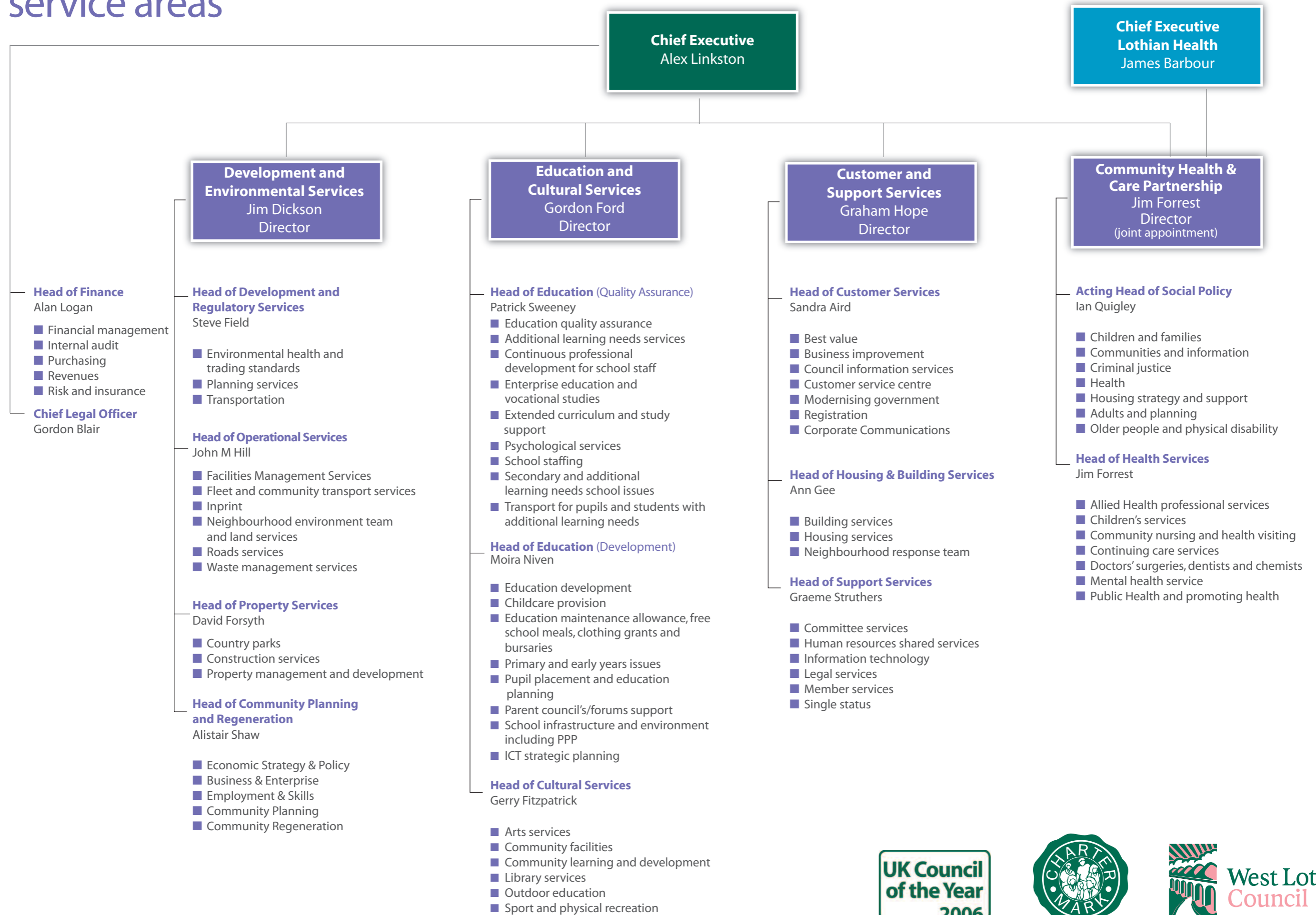


service areas



CUSTOMER SERVICE EXCELLENCE