

ENERGY ADVICE

Energy Advice is one of the services offered by West Lothian Council's Advice Shop.

WHO IS THE SERVICE FOR?

The advice and information offered, like all the services offered by the Advice Shop, is FREE to all residents of West Lothian including home owners and private tenants.

SERVICE OFFERED

- Home Visits: Free home visits carried out where required. This enables us to offer advice to each individual, tailored to their needs and circumstances.
- Heating Use: We offer advice and guidance to enable our customers to control their heating and hot water usage to its maximum efficiency.
- Grant Aid: We can arrange access to Grants to raise property insulation levels and help with heat retention.
- Community Groups: Energy Advisors are available for talks and training on any issues related to energy advice.
- Fuel Issues: Offer help and guidance on all aspects of domestic fuel related issues e.g.
 - Cutting down on fuel bills
 - Understanding bills
 - Choosing fuel suppliers
 - Payment methods
 - Arrears and debt
 - Reading meters
 - Keeping warm at home

All advice is FREE, confidential and unbiased.

We can be contacted by telephone, post, email or alternatively by calling into one of our Advice Shop sessions or outreach clinics.

The sessions in the Advice Shop are held on a first come first served basis.

Wednesday 9.30am-12.30pm

West Lothian Connected, Almondvale Centre, Livingston. Tel: 01506 772608

Tuesday 9.30am-12.30pm (By appointment only via number above)

Freephone Energy Advice Number: 0800 834 672

Freepost Address:

West Lothian Energy Advice

Freepost EH3 217

Bathgate

West Lothian

EH48 0BR