

## **HOUSING ADVICE**

Housing Advice is one of the services offered by West Lothian Council's Advice Shop.

### **WHO IS THE SERVICE FOR?**

The advice and information offered, like all the services offered by the Advice Shop, is FREE to all residents of West Lothian including home owners and private tenants.

### **SERVICE OFFERED**

- Benefit Health checks for all new West Lothian Council tenants.
- Completion of Housing Benefit forms and backdating of Housing Benefit requests.
- Advice on rent arrear issues including negotiation with housing department on repayment plans
- Advice on applying for housing and homelessness issues
- Advice on private lets
- Advice to housing association tenants
- Advice on repair issues
- Advice on neighbour complaints
- Advice on any other tenancy issues
- Advice on mortgage issues

**All advice is FREE, confidential and unbiased.**

We can be contacted by telephone, post, email or alternatively by calling into one of our Advice Shop sessions or outreach clinics.

The sessions in the Advice Shop are held on a first come first served basis.

**Tuesday 10am – 1pm**

West Lothian Connected, Almondvale Centre, Livingston. Tel: 01506 772608

**Monday 9.30am-12.30pm** (By appointment only via number above)