

Connect 400 **NEW**

Connect 400 is a feeder transport service for people with limited mobility which allows them access and connection to the 400/X400 bus service. The 400/X400 bus service runs hourly from St John's Hospital in Livingston to Edinburgh Royal Infirmary and is operated by E&M Horsburgh Limited.

How does it work?

Journeys on the Connect 400 must be booked at least one day before you plan to travel. HcL can advise you of the 400/X400 timetable and will arrange to pick you up from your home and transport you to St John's Hospital where a connection can be made with the service to Edinburgh Royal Infirmary.

You must register with HcL before booking a journey. You can do this by calling **HcL** on **01506 633953**, (Monday to Friday, 9.00am to 4.00pm) or by completing and returning the attached application form or online at our website **handicabs.org.uk**.

Companions

If you are unable to travel by yourself, you may bring an escort with you. *Please tell HcL if you plan to bring an escort with you when booking your journey.*

Fares

Fares for this service vary depending on each journey. A standard boarding fee of £3.75 is charged for the first mile with a further 25p per mile up to 10 miles, then 50p per mile thereafter. One genuine escort may travel free. Additional passengers pay a £1.50 flat fare when accompanying a full-fare paying passenger on the same journey.

Once passengers board the 400/X400 at St John's/Edinburgh Royal Infirmary a separate public bus fare will be charged (if applicable) but most users will be able to travel free on the bus if they have a Scottish bus pass. Companion fares are charged at the same rate.

Accessibility

The bus provided by HcL has a tail lift/ramp which allows those in wheelchairs to have access to the service. Buses used by E&M Horsburgh are equipped with low floors and wheelchair spaces. *Please tell HcL if you require this facility when booking your journey.*

Dial-A-Ride

Dial-A-Ride is a door to door transport service for people with limited mobility who are unable to use public bus services and is available seven days a week.

How does it work?

The bus will pick you up at your home and transport you to your chosen location. It is advisable to book in advance but you can try for bookings on the day although the availability of these bookings is subject to demand.

You must register with HcL before booking a journey. You can do this by calling **HcL** on **01506 633953** (Monday to Friday, 9.00am to 4.30pm) or by completing and returning the attached application form or online at our website **handicabs.org.uk**.

Companions

If you are unable to travel by yourself, you may bring an escort with you. *Please tell HcL if you plan to bring an escort with you when booking your journey.*

Fares

Fares for this service vary depending on each journey. A standard boarding fee of £3.75 is charged for the first mile with a further 25p per mile up to 10 miles, then 50p per mile thereafter. One genuine escort may travel free. Additional passengers pay a £1.50 flat fare when accompanying a full-fare paying passenger on the same journey.

Accessibility

The bus has a tail lift/ramp which allows those in wheelchairs to have access to the service. *Please tell HcL if you require this facility when booking your journey.*

Community Transport Services

Dial-A-Bus

Dial-A-Ride

Connect 400

NEW



Revised September 2011

Operated by HcL (formerly Handicabs)

Supported by West Lothian Council



INPRINT Re-order No.STS137 (8/11)



HcL Registration Form

Mr/Mrs/Miss/Etc:.....

First Names:.....

Surname:.....

Address:.....

.....

Post Code:.....

Telephone:.....

Date Of Birth:.....

Emergency Contact Name:.....

Emergency Contact Tel Number:.....

Do you use anything to help you get around?

- Electric Wheelchair Wheelchair
 Walking Aid Other (please specify):

.....

I have read this leaflet and consider myself eligible to use

HcL Services.

Signed:.....Date:.....

Is there anything else you feel we should know about your mobility restrictions?

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PLEASE SEND THIS COMPLETED FORM TO HcL Dial-A-Bus, 17A Inchmuir Rd, Whitehill Industrial Estate, Bathgate EH48 2EP



Dial-A-Bus

Dial-A-Bus is a door to door shopping service which connects people with the shopping centres of Livingston, Bathgate and Linlithgow. The service is designed for older people and people with limited mobility who cannot use mainstream bus services.

How does it work?

The bus will pick you up at your home and will set you down at the shopping centre. You will have between 1 and 2 hours to do your shopping and then the service returns you to your home. The driver will take you and your shopping to your door if you need help.

You must register with HcL before booking a journey. You can do this by calling **HcL on 01506 633336** or by completing and returning the attached application form or online at our website: **handicabs.org.uk**

All Dial-A-Bus services are shown in the table opposite. This shows the general areas served but you need to book your place on the service and tell HcL where you wish to be picked up from - usually your home address. **To book a place on a journey you must telephone HcL at least one day before you plan to travel.** Bookings can be taken between 1.00pm and 4.00pm Monday – Friday.

Companions

If you are unable to travel by yourself, you may bring an escort with you. *Please tell HcL if you plan to bring an escort with you when booking your journey.*

Fares

Dial-A-Bus costs £1.25 each way. Companion fares are also charged at this rate.

Accessibility

The buses used all have a tail lift/ramp which allows wheelchair users to have access to the service. *Please tell HcL if you have a wheelchair or other mobility aid when booking your journey.*



Dial-A-Bus Routes

West Lothian

DAY	ROUTE NUMBER	OUTWARD TIME	RETURN TIME	PICK UP AREAS	DESTINATIONS
Monday	W10	9:00 AM	11:00 AM	Fauldhouse - Longridge - Stoneyburn	Morrisons/ASDA/Shopmobility
Monday	W11	10:00 AM	12:00 PM	Murieston - Bellsquarry - Dedridge	Morrisons/ASDA/Shopmobility
Monday	W12	1:30 PM	3:30 PM	West Calder - Polbeth	Morrisons/ASDA/Shopmobility
Monday	W13	2:30 PM	4:30 PM	Bathgate - Boghall	Morrisons/ASDA/Shopmobility
Monday	W17	9:45 AM	11:45 AM	Blackburn - Seafield	ASDA/Shopmobility
Monday	W14	1:15 PM	3:15 PM	Linlithgow - Bridgend	Morrisons/ASDA/Shopmobility
Monday	W15	2:15 PM	4:15 PM	Threemiletown - Ecclesmachan - Winchburgh	Morrisons/ASDA/Shopmobility
Tuesday	W16	9:00 AM	11:00 AM	Ladywell - Howden - Eliburn	Morrisons/ASDA/Shopmobility
Tuesday	W17	10:00 AM	12:00 PM	Blackburn - Seafield	Morrisons/ASDA/Shopmobility
Tuesday	W18	1:30 PM	3:30 PM	Breich - Fauldhouse - Longridge	Morrisons/ASDA/Shopmobility
Tuesday	W23	2:30 PM	4:30 PM	Bathgate - Torphichen - Westfield	TESCO
Tuesday	W20	9:00 AM	11:00 AM	Midcalder	Morrisons/ASDA/Shopmobility
Tuesday	W21	10:00 AM	12:00 PM	East Calder	ASDA/Shopmobility
Tuesday	W22	1:30 PM	3:30 PM	East Calder - Kirknewton - Wilkieston	ASDA/Shopmobility
Tuesday	W19	2:30 PM	4:30 PM	Boghall	TESCO
Wednesday	W24	9:00 AM	11:00 AM	Deans	ASDA/Shopmobility
Wednesday	W25	10:00 AM	12:00 PM	Ladywell - Howden - Eliburn	Morrisons/ASDA/Shopmobility
Wednesday	W26	1:30 PM	3:30 PM	Knightsridge - Craigshill - Carmondean	Morrisons/ASDA/Shopmobility
Wednesday	W27	2:30 PM	4:30 PM	Knightsridge - Craigshill - Carmondean	Morrisons/ASDA/Shopmobility
Wednesday	W28	9:00 AM	11:00 AM	Stoneyburn - Addiewell - West Calder - Polbeth	Morrisons/ASDA/Shopmobility
Wednesday	W29	10:00 AM	12:00 PM	West Calder - Polbeth - Breich - Addiewell	Morrisons/ASDA/Shopmobility
Wednesday	W30	1:30 PM	3:30 PM	Broxburn - Uphall - Dechmont	ASDA/Shopmobility
Wednesday	W31	2:30 PM	4:30 PM	Pumpherston - Uphall Station	ASDA/Shopmobility
Thursday	W32	9:00 AM	11:00 AM	Greenrigg - Whitburn	Morrisons/ASDA/Shopmobility
Thursday	W33	10:00 AM	12:00 PM	Livingston Village	ASDA/Shopmobility
Thursday	W34	1:30 PM	3:30 PM	Midcalder	ASDA/Shopmobility
Thursday	W35	2:30 PM	4:30 PM	East Calder - Kirknewton - Wilkieston	ASDA/Shopmobility
Thursday	W36	9:00 AM	11:00 AM	Blackridge - Armadale	ASDA/Shopmobility
Thursday	W37	10:00 AM	12:00 PM	Broxburn - Uphall - Dechmont	ASDA/Shopmobility
Thursday	W37A	10:00 AM	12:00 PM	Pumpherston - Uphall Station	ASDA/Shopmobility
Thursday	W38	1:30 PM	3:30 PM	Deans - Eliburn - Ladywell - Howden - Carmondean	Morrisons/ASDA/Shopmobility
Thursday	W39	2:30 PM	4:30 PM	Murieston - Bellsquarry - Dedridge	ASDA/Shopmobility
Friday	W40	9:00 AM	11:00 AM	Blackridge - Armadale	TESCO & Bathgate
Friday	W41	10:00 AM	12:00 PM	Livingston	TESCO & Bathgate
Friday	W42	1:30 PM	3:30 PM	Linlithgow	TESCO & Linlithgow
Friday	W43	2:30 PM	4:30 PM	Newton - Winchburgh - Threemiletow Bridgend - Philipstoun	TESCO & Linlithgow
Friday	W44	2:30 PM	4:30 PM	Bridgecastle	TESCO Bathgate