

West Lothian Council - Registration Services

Civil Marriage Customer Survey-(Marriage in a Registration Office or Approved Venue) 2008

		%
Total number of civil marriages	220	100%
Questionnaires Issued	159	72%
Questionnaires Returned	47	30%
Positive Results (Excellent or Very Good)	47	100%
Negative Results	0	0%

What did you think of the ceremony was it?						%
Too Short	Too Long	Too Formal	Too Informal	Just Right		Just Right
0	1	0	0	46		98%

Please tell us what you thought of our staff					%
	Excellent	Very Good	Good	Fair	
Welcoming	43	4	0	0	100%
Friendly	44	3	0	0	100%
Helpful	44	3	0	0	100%
Courteous	42	5	0	0	100%

If applicable were you satisfied with the disabled facilities?						
Yes	15	No	0	N/A	15	No Answer 17

Would you recommend this venue for a civil wedding?							%
Yes	46	No	0	N/A	1	No Answer 0	100%